



Online Tourism Operators Forum – Friday July 3, 2020 (12pm)

Meeting Minutes

Note: numbers in brackets correspond with when each person starts speaking in the recording

- Slido #28629
- 51 people on the call

12pm – Welcome and Overview

TIA Yukon Executive Director, Blake Rogers

12:04:27pm – Industry Update

TIA Yukon Chair, Neil Hartling

- Provide us input on how the BC bubble is going for you (valuable anecdotal reports)
- Don't be afraid and shy to seek other employment
- Seeking ways to boost awareness in BC
- On June 29th TIA asked Premier Silver if he would consider doing a joint announcement with BC Premier – haven't heard back. Unusual times and need unusual support.
- We must learn from losses of current opening and ensure this does not happen again with future openings
- Industry be taken as seriously as others on your behalf by TIA

12:13:24pm – Government of Canada Update

Yukon MP and Parliamentary Secretary for CanNor, Hon. Larry Bagnell

- Sole Proprietors who had no payroll, paid by dividends – now eligible and just opened up for applications
- Janet Sanders: Do we submit one final Report for CANNOR or do we submit Monthly?
 - Connect with Carly Carruthers, Carly.Carruthers@canada.ca
- Torsten Eder: is there an update on the results of the CEWS survey and possible changes to this program? CEWS is vital for us to plan our upcoming season and stay open.
 - No information yet. Next week cabinet is having a retreat and parliament is sitting next week.

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12:16:05pm – Update from Yukon Tourism & Culture

Deputy Minister Val Royle and Director Pierre Germain

- Yukon is in phase 2 of Yukon's reopening plan
- As of July 1, residents of BC, NWT and Nunavut can enter without self-isolation.
- Travellers will have to provide appropriate ID and confirm they have not travelled elsewhere in the last 14 days
- Yukon borders are opened to visitors from the rest of Canada, but will need to self-isolate for 2 weeks.
- Enforcement officers will still be in place at the borders and check points
- New and revised sector specific guides: <https://yukon.ca/en/health-and-wellness/covid-19-information/your-health-covid-19/information-self-isolation>
- Gatherings of 50 people outside are permitted
- Restaurants can operate at full capacity
- Individuals entering Yukon airports have to wear a mask
- VIC's began opening July 1st – Whitehorse, Dawson, Carcross and Beaver Creek. VIC in Watson Lake, July 5 and Haines Junction on July 13. 8am – 8pm, daily until September 30th.
- BC campaign – targeted towards BC residents, so Yukoners won't see it: www.travelyukon.com/NowOpen
- Explore Your Yukon: www.TravelYukon.com/exploreyouryukon
- TCMF – you will see your TPA very shortly.
- If you have a listing on travelyukon.com make sure it is up to date
- Tourism sector specific program – being developed
- Travel Advisory Information: www.cyfn.ca/covid19 (communities are updating them regularly)
- How you can travel within Canada go to Destination Canada's website: https://us-keepexploring.canada.travel/experience-canada-virtually-from-home?_ga=2.47669159.1696339073.1546878305-1893243486.1546878305

12:26:42 Val Royle, Deputy Minister of Tourism & Culture

- Hope to have more information around travel bubbles next week
- What is required for ID at the BC border: driver's licence is the best, utility bill, BC Health care card on its own is insufficient. Family, one declaration form and parents ID.
- How is YG tracking? The declaration form helps with that

Blake Rogers question to Valerie Royle: NWT and Nunavut residents can come to Yukon without self-isolating. If Yukoners are travelling to NWT and Nunavut; Yukoners have to self-isolate when they arrive. Residents that are coming to Yukon when they go back to NWT and Nunavut and have to self-isolate.

Valerie Royle: The above is correct.

Blake Rogers question to Larry: The US border with Canada is closed until July 21st?

- Yes, correct

The announcement about overseas travel to Canada have travel restrictions in place until July 31st

- Yes correct

Health Canada public service announcement – self isolation protocols are in place until August 31st. Even if things reopen from overseas, the self isolation requirement would still be in place: https://www.cbc.ca/news/politics/travel-ban-extended-july-1.5632625?fbclid=IwAR1u21y34sZZTBX7Ub_V3amWMBYo2M0UILLGsxtW1-KtPb1qgCmmxhHXfcU

12:20pm – Q&A

Min 12:35:34 **Question 1**

Joost van der Putten: Any updates on processing times for TCMF Applications?

Response by Pierre Germain

Min 12:36:22 **Question 2**

Steve: Is the federal and provincial government actively looking to open to Europe based on a kind of algorithm like Europe does for Canada and when could this be?

Response Valerie Royle and Neil Hartling

Min 12:38:39 **Question 3**

John: Is there any tracking of tourists that are coming from BC, NWT, & NU? (For tourism Stats, not in regards to safety)

Response by Valerie Royle

Min 12:39:54 **Question 4**

Heidi Hehn: If people are coming from BC without self-isolating (saw at least 40 BC plates headed to Dawson when I left there on July 1) how will any outbreaks be tracked?

Response by Valerie Royle

Min 12:40:50 **Question 5**

John: Is it possible to get an update from Tourism about the reach of the current BC & In Yukon campaigns? How are these campaigns doing?

Response by Pierre Germain and Robin Anderson

Min 12:42:27 **Question 6**

Lawrie Crawford: Will Alaska travellers be permitted to go off-route to VICs?

Response by Valerie Royle

Min 12:45:13 **Blake Rogers Question**

Coming in to Watson Lake and Beaver Creek. Alaska residents in Skagway and Haines, if they are going to Anchorage how would that work?

Response by Valerie Royle and Larry Bagnell (Min 12:48:38)

Min 12:46:59 **Question 7**

Is the TCMF oversubscribed and is there a possibility for it to be increased to meet the need?

Response by Pierre Germain

Min 12:49:27 **Question 8**

Louis R. Gagnon: Blake, on your point USA July 21st... do they have a 14 day isolation after that date?

Response Blake Rogers

Min 12:50:39 **Question 9**

Louis R Gagnon: Neil, any traction from the Business Advisory Council on the layoff extension issue

Response by Neil Hartling

Min12:51:51 **Question 10**

Louis R. Gagnon: Valerie, has the Campgrounds open to BC residents now?

Response by Valerie Royle

Min 12:52:34 **Question 11**

Louis R. Gagnon: people need to stop if can't get through in 24 hours

(Valerie Royle responded)

Min 12:53:42 **Question 12**

John: Is YG taking part in the facebook advertising boycott?

Response by Valerie Royle

Min 12:54:58 **Question from the call**

Louis R Gagnon: What are my liabilities if I take people in?

Response Valerie Royle

1:00pm – Adjourn

Zoom sidebar chat

Larry Bagnell MP: CanNor Carly.Carruthers@canada.ca

Julia Heiroth: Carcross notice for visitors:

https://docs.google.com/document/d/1yeK9XP1wRiQdrCRwNxeB9DneC5zf2ExnOcluUUVX_QA/edit

MARK WALDBILLIG: I live in Courtenay, BC and YES I've seen the adds. The Tombstones look great, I'm going to miss them this yr :(

robin anderson: Visit: www.travelyukon.com/NowOpen for BC traveler specific information.

robin anderson: And visit www.TravelYukon.com/exploreyouryukon for information for Yukon travelers.

kari johnston: www.cyfn.ca/covid-19

Valerie Royle: <https://caen-keepexploring.canada.travel/canada-nice#canadamap>

Donna Reimchen: there are 2 different orders in council and yes one is until July 31 and the other is Aug 31

Torsten Eder: https://www.cbc.ca/news/politics/travel-ban-extended-july-1.5632625?fbclid=IwAR1u21y34sZZTBX7Ub_V3amWMBYo2M0UILLGsxtW1-KtPb1qgCmmxhHXfcU

MARK WALDBILLIG: My question was hoping to see a product in the Yukon specifically to help us predict future time frames not the present one on the Federal site.

Valerie Royle: Hi Mark - I will bring this up at the DM call next week

Teena Dickson: YG needs better communications on that if we don't know at a local level - visitor Centres causes covid clustering is the enforcement officers saying this?

Louis R Gagnon: can BC folks camp?

TIA Yukon: Louis, to my knowledge, BC residents are able to camp in YT Public campgrounds

Valerie Royle: We have heard that Louis - if they call first, you should advise them that they cannot stay downtown.

Teena Dickson: many of the hwy hotels are full in whse and or not great - airport chalet truckers - Sky contract workers and usually full - literally there is two others on hwy in whse area ---- hmmm seems very limited to me

Louis R Gagnon: Valerie I'm at the Westmark now.. do you have my email?

Teena Dickson: there is not enough rooms on hwy route in whse. YG please stay at Casa Loma and check it out is the only other one besides trails north..... let us know how the experience is please