



Online Tourism Operators Forum – Friday May 29, 2020 (12pm)

Format:

The forum will take place online using Zoom as the platform. All participants must be registered in advance of the meeting and use the password and link provided.

During the video-conference, all participants will be muted except the featured presenters.

Throughout the forum, participants can raise general questions using Slido. To access Slido, open another window on your computer or your phone and enter <https://www.sli.do>. The passcode for the meeting is **13948**. Once this is entered it will take you to the video-conference question centre where you can type in your question and/or vote for other people's questions. The most popular questions get raised to the top and will be the ones that are featured during the Q&A portion. Please include your name with your question so that we can follow up with you if needed.

If you encounter problems with the technology contact Coralie at (867) 689-1404.

Meeting Agenda

12pm – Welcome and Overview

TIA Yukon Executive Director, Blake Rogers

- Min 1:07 - Slido: please type your name with your question.
- Min 2:16 – YG Announcement press conference at 2 pm today
- Min 3:11 – Protocols on reopening on tiayukon.com
- Min 4:57 – TIA offers PPE

12:05pm – Industry Update

TIA Yukon Chair, Neil Hartling

- Min 05:45 – PPE supplies
- Min 12:04 – updated online resources TIAY website
- Min 14:20 – PIVOT program at Yukon University

12:16pm – Government of Canada Update

Yukon MP and Parliamentary Secretary for CanNor, Hon. Larry Bagnell

- Min 16:55 - Update on provincial and federal funding programs
- Min 17:56 – news on Parks Canada on website pc.gc.ca
- Min 18:33 – changed regulations for passenger vessels
- Min 20:56 – BRS free advise hotline 1-866-989-1080

- Min 22:32 - CEWS / Consultation hotline: www.canada.ca/en/department-finance/programs/consultations/2020/canada-emergency-wage-subsidy-consultation.html

12:25pm – Parks Canada Update

Jackie Zinger

- Min 25:25 - Opening of certain Parks Canada sites
- Min 27:32 – Refund for Chilkoot Trail / Kluane Hikers as it stays closed
- Min 27:46 – Parks Canada on Discovery Passes
- Min 28:01 – Operators and Business Licenses

12:30pm – Q&A

Zoom Sidebar chat:

12:30:37 - From Dale Colbran:

The announcement from TC did not mention ships arriving in Skagway and access to excursion venues in Yukon

12:38:58 - Response from Larry Bagnell MP :

Dale, Canadian/USA regulations have resulted in the cancellation of the Alaska Cruise season. If someone lives in or arrives in Skagway by any means they must follow Canada and Yukon rules.

- **Min 36:27** – Larry Bagnell commenting

12:41:52 - From Dale Colbran:

yes I know this but if border opens on June 20th and cruise ships go through Canada to Skagway ...will they be able to cross border as usual

- **Min 53:46** – Larry Bagnell commenting

Question 1:

Given the current state of COVID-19 in BC why are the Minister and TIAY not advocating to allow travel from BC?

Min 38:40 - Response from Neil Hartling

Question 2: Zoom Sidebar chat:

12:33:50 From Aaron Florian: Question for Larry Bagnell...do you have any insight regarding the CCLA's challenge to the constitutionality of Yukon's border restrictions?

Min 39:56 – Response from Larry Bagnell

Question 3:

Min Dendys please clarify "We are instead telling travellers both here in the Yukon and from outside the territory to WaitForSomeday, and to ExploreYukonLater."

Min 41:17 – Response from Robin Anderson / Dep. Of Tourism & Culture

Gerd refers to minister Dendys email update from May 25 where she said yukoners nit travel within Yukon

Min 48:04 – Response from Robin Anderson / Dep. Of Tourism & Culture

Question 4:

(Timothy Bell) Is ATIA actively working to create a travel bubble with the Yukon?

Min 42:35 - Response from Sarah Leonard / ATIA President & Chief Executive Officer

Question 5:

There are fewer deaths in Alberta than BC. 143 total as of today. How can we try and save some essentially local travel from our neighbors?

Min 45:36 - Response from Neil Hartling

Question 6: What is a recommended way to take guests in vans in the future? Masks and sanitizer? What is required to be ready to go?

Min 45:53 - Response from Marsha Cameron

Min 47:20 - Response from Neil Hartling

Min 47:50 - Response from Sarah Leonard

Question 7:

So to be clear, it will be no cruise ship traffic this summer in Carcross at all?

Statement / no further comment

Question 8:

What is the justification for closing back country access within National Parks?

Min 47:50 - Response from Jackie Zinger

Question 9:

Hi Pierre do you have any updates on when the applications for TCMF will be out?

Min 52:36 - Response from Robin Anderson

Question 10:

(Tammy Beese) Larry, How long does it take to be approved for wage subsidy. Its been 2 weeks, do we call yukon cra # would they have any access to that info?

Min 59:06 - Response from Larry Bagnell

1:00pm – Adjourn

Zoom Side Bar Chat

11:53:10 From TIA Yukon : <https://www.sli.do>
11:53:15 From TIA Yukon : 13948
12:03:30 From TIA Yukon : Tune in the press conference at 2pm here:
<https://www.facebook.com/pg/yukongov/videos/>
12:03:56 From TIA Yukon : Tune in the press conference at 2pm here:
<https://www.facebook.com/pg/yukongov/videos/>
12:05:11 From TIA Yukon : Protocols, guidelines and F&B and accommodations lists:
<https://tiayukon.com/covid-19-updates/useful-resources/>
12:05:26 From TIA Yukon : Please send us an email at info@tiayukon.com to update your listing
12:06:26 From Paul Robitaille : KVA also has a specific business list of open businesses in Dawson on our KVA Facebook page as well.
12:08:10 From TIA Yukon : <https://www.sli.do>
13948
12:09:06 From TIA Yukon : Cheques payable to: TIA Yukon
12:09:23 From TIA Yukon : 3-1109 Front Street, Whitehorse YT Y1A 5G4
12:15:47 From TIA Yukon : Pivot Program: <https://www.yukonu.ca/innovation-entrepreneurship/PIVOT>
12:17:02 From larry bagnell : Free financial covid advice 1 866 989-1080 5am to 5pm 7days a week only 3 and a half weeks
12:24:26 From Julia Heiroth : CEWS Consultation hotline:
12:24:27 From Julia Heiroth : <https://www.canada.ca/en/department-finance/programs/consultations/2020/canada-emergency-wage-subsidy-consultation.html>
12:29:36 From TIA Yukon : Parks Canada: <https://www.pc.gc.ca/en/voyage-travel/securite-safety/covid-19-info>
12:30:25 From larry bagnell To TIA Yukon(privately) : There are still questions from last week on Slido.
12:30:37 From Dale Colbran : The announcement from TC did not mention ships arriving in Skagway and access to excursion venues in Yukon
12:31:10 From TIA Yukon To larry bagnell(privately) : Hi Larry, we carry over unanswered questions from last week over to the new slido.

12:33:50 From Aaron Florian : Question for Larry Bagnell...do you have any insight regarding the CCLA's challenge to the constitutionality of Yukon's border restrictions?
<https://ccla.org/coronavirus-update-letter-yt/>

12:34:20 From TIA Yukon : ATIA: <https://www.alaskatia.org>

12:36:03 From robin anderson : <https://www.travelweek.ca/news/garneau-extends-ban-on-cruise-ships-entering-canadian-waters-to-oct-31/>

12:37:08 From Sarah Leonard : Here is where the Alaska tourism industry protocols document lives: <https://www.alaskatia.org/coronavirus-guidance>

12:38:58 From Larry Bagnell MP : Dale, Canadian/USA regulations have resulted in the cancellation of the Alaska Cruise season. If someone lives in or arrives in Skagway by any means they must follow Canada and Yukon rules.

12:41:38 From Adam : The actual data clearly indicated we are not at crisis level Larry.

12:41:52 From Dale Colbran To TIA Yukon(privately) : yes I know this but if border opens on June 20th and cruise ships go through Canada to Skagway ...will they be able to cross border as usual

12:42:39 From Lianne Maitland : The CCLA has sent a very similar letter to the Nunavut Minister of Justice: <https://ccla.org/coronavirus-update-letter-nu/>

12:44:29 From Lawrie Crawford : I think that a long eye would see the possibility and merits of a travel bubble BC, Alaska, Yukon and Hawaii.

12:44:55 From Timothy Bell : Thanks Sarah you rock!

12:45:02 From Gerd Mannsperger : We were asked to market to Yukoner's Now yukoner's are told not to Look at using yukon business to go Camping hikeing canoeing etc

12:51:21 From Amelie CTMC : Thanks

12:52:18 From Dale Colbran To TIA Yukon(privately) : Clarification

12:52:25 From MARK WALDBILLIG : The question on slido from Mark to Larry has already been answered twice so no need to readdress. Thanks!

12:54:08 From Timothy Bell : Thanks Robin

12:57:27 From MARK WALDBILLIG : It would be great to have Territorial Parks on the call in the future!!

13:00:41 From TIA Yukon : CRA 1-866 426-1527; Business: 1-866-841-1876

13:01:30 From Sarah Leonard : Thanks neighbors! Happy to join the conversation.

13:01:44 From TIA Yukon : Thanks Sarah!

13:02:01 From robin anderson : Great to see you Sarah!

13:02:19 From Sarah Leonard : Nice to see you all, hopefully someday in the future we can all gather again.

13:02:41 From TIA Yukon : Thanks to everyone for joining! Please tune into CBC at 2pm and stay tuned for a high level meeting next week with Minister Dendys and Minister Pillai.

13:02:49 From Adam Scheck : It's more frustrating when you dance around the questions that are asked.

13:03:31 From TIA Yukon : Thanks again to all our speakers!