



## **Online Tourism Operators Forum – Friday April 24, 2020 (12pm)**

12pm – Welcome and Overview:

TIA Yukon Executive Director, Blake Rogers

- 101 on the call
- Slido 69311

12:05pm – TIA Yukon Status Report

TIA Yukon Chair, Neil Hartling

- Despite border restrictions, random people in small groups have still been showing up in communities in the last number of weeks from out of Territory as far as New Orleans, in spite of efforts of the CMOH. They are not welcome in the communities for a number of reasons.
  - Comorbidities are high in the communities
  - Living conditions are tighter than ideal
  - Potential tinder box for Covid spread
- The locals know this and when they see people that don't belong, the word begins to spread – tourism is still advertising for people to come. Why are they doing that? It is not true and it was reinforced in the research in the YTDS that community support is essential for sustained tourism. We need to get this message out to community members: the tourism industry is not inviting people to come right now.
- Last week, Justice Minister McPhee announced new regulations that gave new teeth to the order.
- Yesterday, TIA sent a letter to Minister Dendys of Tourism & Culture and the CMOH expressing support and clarifying we are not looking for tourists until we are out of this and ready to host people
- When we come out of this – there is trust among our partners
- At the Business Advisory Committee (BAC) table – we expressed (yesterday) a desire that the CMOH be given necessary resources, so that we don't learn later that we could have been free sooner.
- We are very supportive of the direction of BAC and consideration for the small communities who are partners in tourism.
- We want to be very clear that our letter to Minister Dendys and the CMOH yesterday was about current, existing and past actions. Not a criticism of the BAC letter we put forward to Minister Pillai.
- Thank you to everyone who completed the surveys and sent emails describing specific challenges with relief programs – very important details as we advocate on behalf of you.

- One thing that was very clear is that a good number of operators are overwhelmed by the volume of information and finds it to be crushing. Not sure which way to move. Understandable. Uncharted waters for all of us. Don't feel bad if you encounter this.
- If you find yourself in this mode speak with your accountant. They should be familiar with the six key programs for operators. A seventh specifically for First Nation businesses. They should help you figure out what is best for you. If you don't have one consider connecting with one. They are willing to be very helpful to point you in the right direction.
- There has been discussion at government levels to set up a help service – nothing has been decided on yet.
- In the mean time, I highly recommend consulting with your accountant. They will bring other valuable insight to your situation – sometimes hard to hear as an operator, but in your best interest.
- We know there are business models that fall between the cracks, (for example: hunting outfitters). We are continuing to work with the department to remedy this. Please email your details to [info@tiayukon.com](mailto:info@tiayukon.com) if you are encountering these challenges.
- WTAY has been in touch with Yukon Parks to request wilderness tourism licencing fees – possibility of having them waived this year. The request has gone to senior management and waiting to hear back.
- Question regarding operators and liability insurance and wilderness tourism licence fulfillment. It is confirmed that if you are going to be operating after May 1 you will require liability insurance. If you need further clarification you can email them at [info@wtay.com](mailto:info@wtay.com)
- We welcome any operator to receive our e-updates. They are a free non-voting access to TIA resources. Spread the word to your colleagues. Send an email to [info@tiayukon.com](mailto:info@tiayukon.com) to be added to the list.

12:10pm – Remarks from the Government of Yukon

Yukon Minister of Tourism & Culture, Hon. Jeanie Dendys

- Acknowledged that we are grieving with Nova Scotia and wearing red in solidarity
- We have a lot of mental health supports that are available. Shared on my personal Facebook the list of everything available in the Yukon. Share that list with TIA to share with the industry.
- Not Close, But Personal Concert Series – encourage people to look at that and support our artists by tuning in: <https://www.facebook.com/NotCloseButPersonal/>
- Spoke with YTAB – thank them for the work they are doing – very urgent situation. Asked them to reevaluate the priorities in the YTDS in the current context in order to charge a path forward for recovery of the industry. Review and make tweaks to Federal programs is also something they are working on.
- Thanks for the letter Neil. Haven't responded to the letter yet.
- The wage subsidy may not work for tourism operators who may be able to start later in the season – YTAB is having a look at all those programs to make sure they are compatible with tourism.

- Finalizing guidelines for TCMF for May 1 that will be reflective of the current situation
- Yukon Workers Compensation Health & Safety Board (YWCHSB) has been actively involved in government wide efforts to provide relief during the pandemic. YWCHSB have initiated a relief package similar to other Canadian jurisdictions. Employers can revise their annual payroll estimates, which can result in lower assessment premiums. Any employer with a credit balance after revising payroll estimates can have the balances refunded. Deferring their assessment premiums without penalty or interest charges to a date that works for the employer's business situation.
- Health and Safety staff – fielding calls from employers seeking offered relief since mid-February. Staff began proactively reaching out to affected industries to ensure employers know the relief being offered.
- To date, the following relief has been provided to employers
  - 129 employers revised their payroll estimates and received 7,8143 and reduced assessment premiums. The top five industries accessing this relief are restaurants, exploration, diamond drilling, retail, adventure tourism
  - 314 employers asked for and received premium deferrals totalling aprox. one million dollars for most deferrals between September and December without penalty or interest
- The top six industries receiving deferred payment relief are professional offices, building construction, retail sales, restaurants, consultants doing field work and public accommodations. These industries make up half of the total deferral amount
- 559 employers were granted waivers for non-payment penalties in interest totalling \$90k
- YWCHSB continues to explore measures to assist employers who have been adversely affected by the pandemic. New measures will be developed.
- Asked Kurt Dieckmann to be on the call to answer any questions
- Please make us aware if there is anything that can be helpful going forward

#### 12:20pm – Government of Canada Update

Yukon MP and Parliamentary Secretary for CanNor, Hon. Larry Bagnell

- Focus on the new announcements:
  1. \$350 million announced for charities that is primarily for those charities that serve very vulnerable people related to Covid
  2. Announced \$9 billion in funding for students for 10 different programs
  3. Minister Joly was on a conference call with CanNor – got to hear things that are coming directly from the Yukon
  4. Announced details on the Northern Business Relief Fund – Sierra (CanNor) is on the call to go over all the details
  5. Rent relief – coverage for Yukoners is better than what was announced today between CanNor & YG programs. If you don't fit the criteria you can go for the national program, which will be ready mid-May. The government will give a 50% forgivable loan

to a person that rents space to small businesses and NGO's who have less than \$50K in rent. Business will have to pay 25%, landlord pays 25% and they both have to agree to no eviction notices. That money will come through the Canada Mortgage Housing Corporation. This funding program is for businesses that have ceased or have a 70% loss of revenue for the months of April, May and June

6. Wage subsidy, \$71 billion, you can apply for it on Monday, April 27. The CRA portal has put up a calculator to determine how much you are eligible for.

- Please keep getting back to me on the banks. Good/bad news stories.
- Mental health section on Canada.ca
- From the last month with these calls, I've been making the case to the Minister and she understands the seasonality of tourism/mining businesses and how they fall between the cracks
- There were some questions on Slido from previous meetings that can be answered/provided updates for:
- Question: if your company hires seasonal guides/employees, starting May/June, can the 75% wage subsidy be applied to them, even if they have not worked since last August?
  - A: to get an official answer, give the below numbers a call:
  - 1-877-631-2657 (Service Canada if you don't have internet)
  - 1-866-426-1527 (individual CRA inquiries)
  - 1-866-841-1876 (business CRA inquiries )
  - Remember when you call the CRA to use an 867 area code to get quicker response
- Question: CEBA was not yet available to contractors, as you have to have payroll.
  - A: we have made that case a number of times, but that is still the situation at the moment.
- Question: Status on summer students.
  - A: hear by May 10. Person on the chat who was asking the question should tell me who they are, so I can check in on their application. There are more applications than there are jobs.
- Question: CEBA deadline apply? Program is delivered through your chartered banks. Ask for your bank. And, if they don't have an answer, try the CRA numbers.
- Question: Gift certificates – do they affect eligibility for CERB?
  - A: Good question to get a legal answer from CRA. My initial guess would be gift certificates would count as income. Remember the change with the CERB – you can make up to \$1000 in income
- Question: Rent subsidy for YG is 2 months (April – May) CanNor (4 months). Can you get the YG 2 months and then CanNor for 2 months.
  - A: quick answer is yes. When you put your application in, you apply for the YG program and tick that you can send your information to CanNor and then you only have to apply once. The two governments are working together, so they will sort out the best combination for you.
- Question: Foreign students and CERB.

- A: If you are legally working in the country you are eligible for the CERB.
- Question: Wage subsidy is retroactive to March 15. If their business is closed and people aren't working, are they eligible to get backdated for the subsidy.
  - A: as far as I understand, yes. Use the CERB calculator to get more information.
- Question: NGO's are not eligible for most of the CEBA unless they are carrying on a business.
  - A: They are eligible for the wage subsidy and the rent relief because they are not eligible for the CanNor program (at the moment) and employees if laid off can access the CERB.
- There is an NGO conference call every Wednesday at 10am. If you are interested in joining visit Volunteer Yukon: <http://volunteeryukon.ca/non-profits/support-you-might-need/links/>
- Reach out about anything falling through the cracks to get it up to the right channels.

12:30pm – Northern Business Relief Fund - CanNor Update  
Sierra Van der Meer, Regional Director, CanNor

- Northern Business Relief Fund – program CanNor is rolling out
- CanNor's Business Relief Fund and YG's Business Relief are working hand in hand. We are doing all sorts of coordination in the back end, sharing all information we can as long as we have permission from the applicants.
- We are not putting the onus on applicants to identify the differences in our programs or how they can maximize the program – we are taking care of that.
  - We are making changes and assessments together so we ensure that anything you are eligible for, one of us is covering.
- First step as an applicant is to send in your application to the Yukon Government.
  - The application is up on their website: <https://yukon.ca/en/health-and-wellness/covid-19/yukon-business-relief-program>
- YG's program starts earlier than CanNor's starting on March 23 – May 22. CanNor's starts program April 1 – July 30. We are working behind the scenes, to determine who is paying for what portion, but it is a 2 month / 2 month split.
- In cases where YG is unable to provide relief for something and CanNor is, CanNor will take on additional costs.
- Key examples of someone not eligible for YG program – organization that does not have a 30% drop in revenue, but a significant enough revenue drop that you are running at a loss you can apply directly to CanNor if you have less than a 30% revenue drop.
- Key pieces of interest that are more pertinent for tourism community – key differences between the YG program and the CanNor program
  1. CanNor is able to provide relief in form of mortgage payments, if you own your building/office space. This was done with the tourism industry knowing that a number of operators own their spaces/lodges. Rent relief does not work for them because they are expected to make a mortgage payment. If you are operating in a room in your house,

(example room in your house as an office), we are not able to provide mortgage relief if the primary purpose is your home. But, YG does have relief for interest payments related to that 20%. Slightly different rules.

2. CanNor offers relief on loan and lease payments on assets, eg. shuttle bus. Assets that are key and critical to your business operations are one of the costs we cover. We are using discretion – if you have a vehicle that is registered to your business but its primary function is not related to the business, it is not eligible under our program. Apply for everything and we will get back to you.
3. CanNor's program goes until July 31. We know that some of your operations don't start until May, so the YG program might not kick in for you because you can't show the revenue loss yet. Contact CanNor / YG if you are in this situation if you can't provide the 30% now. We will work out the best pathway for you to apply.
4. We understand the challenges around bridging the gap until next season still exists. We are still having those conversations. This relief program is the priority to provide short-term relief. We understand we haven't gotten to a solution as a whole, but that this is one step (relief fund) to provide a bit of breathing room.
5. What to expect? After you apply to YG's program, if you have indicated you can share to CanNor, our staff are migrating information over to CanNor's templates. We move everything over; we contact you directly with any additional information, ask you to sign our application agreement. At the end of the process we will be in touch to let you know how much you've been approved for. CanNor and YG are hopeful to send you a consolidated picture. Approved for both parties. For example: In months of March 23 – May 22 funding will be provided to you at this value and June 1 and July 1 you will receive a cheque for x value.
6. CanNor's priority is getting money to you as quickly as possible with as little administrative burden on you to be efficient as possible. If you have feedback on how to be efficient, we are happy to hear it.

Blake's comments:

- Send a quick message to TIA, which bank and your experience. We will keep track of which banks are easier to work with by emailing [info@tiayukon.com](mailto:info@tiayukon.com)

12:45pm – Update from the Yukon Workers' Compensation Health & Safety Board President & CEO, Kurt Dieckmann

- What is happening in other jurisdictions? Yukon is in line.
- We belong to the Association of Workers Compensation Board of Canada (AWCBC), which do regular jurisdictional scans on types of relief that are happening and provide weekly updates.

- Kurt Dieckmann shared his screen of the latest scan (receives once a week on Friday's) from AWCBC, so you can see what is being offered in other jurisdictions and what is being offered in the Yukon.

Province Territory	Closed to public or Closed	Working from Home	Waive Late Filing Penalty	Waive Late Payment Penalty & Interest	Deferring Payment Dates	Cancelling Pre-authorized Payments	Revising Estimates	Refunding 2020 Payments	Any relief through experience rating
BC	Yes	Yes	Yes only for Q1	Yes	Yes to July	Upon Request	N/A - on actuals only	No	No
AB	Yes	Yes	Yes	Yes	Yes to 2021 (private sector employers) and Alberta government covering 50% of 2020 Assessment premiums	Yes	Yes	Yes	No
SK	Yes	Yes	No	Yes until June	Yes upon request	Upon Request	Upon Request	No	Considering, nothing defined yet
MB	Yes	Yes	Yes until June	Yes until October	Until end of May	Yes	Yes	No	No
ON	Yes	Yes	Yes	Yes until August	Until end of August	Yes	Yes	No	
PQ	Yes	Yes	Yes	Yes	No	Upon Request	N/A - on actuals only	No	
NB	Yes	Yes	Yes until June	Yes until June	Yes until June	Yes until June	Upon Request	No	No
NS	Yes	Yes	Yes	Yes	Yes until July	No	No	No	No
PEI	Yes	Yes	Yes	Yes	Yes until June 30	Upon Request	Allowing revisions up to May 15th	No	No
NFLD	Yes	Yes	Yes until June 30	Yes	Yes until June 30	Yes	Upon Request	No	No
NWT/NU	Yes	Yes	No	Yes only for March and April	Yes to August	No	Upon Request	No	No experience rating system
YT	No	Yes	Yes	Yes	Yes, accommodating requests	Upon Request	Upon Request	Yes on request for credit balances.	No experience rating system

- In Yukon we don't have public transmission and Yukon CMOH has said it is ok to remain open, but we have a very limited number of staff in the office. Most of our staff are working from home like everywhere else.
- Waiving of late filling penalties (two jurisdictions that aren't SK, NT)
- Deferred payments are being deferred in all jurisdictions except Quebec but other jurisdictions have limited it to their own times. In the Yukon we are working with employers to accommodate their business needs (1-2 months and up until December)
- Cancelling pre-authorized payments to come off credit cards. Give us a call. We haven't done a blanket cancelling because some people don't want to cancel, but just want to defer to a later date.
- Revising of estimates – strongly encourage if you do know that you are not going to be hiring until later in the year and anticipate your payroll will be less than you provided in estimates in February, please contact and let us know to revise those estimates – compensation is a variable cost.
- Refunding on payments – Yukon and Alberta are only ones doing that.
  - If you revise your estimates and didn't have a credit balance after that revision, if you want that credit balance refunded, we will refund it. Or we can hold it.
- Some employers have asked if possible to waive premiums all together to employers – no jurisdiction is doing that and very difficult to do. Not actually how fund works. Fund is set aside to cover compensation for workers already injured

or dependents of workers that have already been killed on the job. Promised to injured workers and dependents that wage loss protection will be provided up to the start of old age security and health care services will be provided for the lifetime of that injured worker. Pension and survivor benefits are paid for life. That is what that fund is for – already committed fund.

- Assessments we collect in 2020 pay for all costs that occur in 2020 plus set money aside for future costs of all injuries. Reduction in number of people working that is why we say, if you don't have workers, revise your estimates we don't need to collect that money. But if workers are working we do need to collect money to pay for the injuries that will happen. Sad fact of the business.
- The fund is currently secure, but not in an overfunded position as has been the case in previous years.
- The board is very live to the issues faced by Yukon workers and employers and fully engaged in the discussion.
- What we are focusing on, making sure workers get benefits they are entitled to while protecting our fund so employers aren't faced with added costs with assessments when we come out of the current crisis.

1:00pm – Q&A

**Could Yukon allow Canadian travellers from provinces where infections decline to come to Yukon without isolation? This could help the local tourism market.**

(Neil Responded)

- Question for Chief Medical Officer of Health

**As the focus world-wide shifts to the restarting of the economy what is the schedule for the Yukon. Both BC and Alberta are moving to reopen campgrounds soon** (Minister Jeanie Dendys responded)

- Through the internal committee we are working on a plan in terms of milestones
- We were on a FPT call – every jurisdiction is a bit different and some are moving ahead with reopening. A lot of caution in that being expressed. We are working on a plan and talking with YTAB on the focus of recovery. Second look at how we can accommodate Yukon first. Refocus efforts and services to Yukoners. Trying to be cautious with a lot of factors before considering. Don't want to lose efforts.
- This week our messaging is very different compared to other jurisdictions. We need to secure the border and eliminate travel into our territory that is not essential.

Val Royle's comments

- Key point is that we are looking at milestones with the CMOH as opposed to a hard date.
- Working on a recovery plan.

- Coordinating with the CMOH, Parks, Public Service Commission and the department of Health
- Worse thing that can happen is losing resident support for tourism, which is so key to our brand if we go too far too soon, and there is a surge that is much more damaging.
- Just like it was phased in, it will be phased out.
- See how it goes, ease back.

**Is there a unified message that we can tell visitors who still continue to request information about coming to the Yukon this summer even though we are closed?** (Pierre Germain responded)

- A number of businesses are currently receiving inquiries, as are we. We continue to engage with the client, helping them in their planning but making it very clear at this moment they can't come. But we identify and help with their planning and we will let them know when CMOH says it is the time to come.
- Want to continue to engage with our customers. Developing relationship is very important.
- Build and strengthens the industry.
- Build a relationship between you and the client and we encourage that.

**Economic Development has an excellent relief program, will it expand over the 2 months or do we then apply into the CanNor fund which looks like it will continue until July 31** (Sierra Van der Meer responded)

- Don't need to re-apply to CanNor, your file is being sent to us and yes you will be automatically moved into those continuing 2 months.
- We understand things change and if for example, everything opens up in June, we are going to deal that as it comes.
- We are processing everything at this moment in time like is the only information we have.
- Cheques will be coming on June 1 and July 1.
- If there is a major change we will reach out directly.

**#ExploreYukonLater campaign - when and where will it be shared/posted? Was there a lot of uptake?** (Robin Anderson responded)

- To clarify, we are not doing a campaign at the moment, this is not a campaign, we wanted engage Yukon businesses and followers on social media – reminder we have not gone anywhere.
- 30 businesses that submitted. Check out your Twitter, FB & IG feeds – we have posted the video:  
<https://www.facebook.com/TravelYukon/videos/1451177808387174/>
- Comments are coming in from all over the world.
- We miss them and look forward to welcoming them back when the time is right.

**Does YG have a plan for re-opening, a committee in place to discuss the topic, and are tourism businesses being included in this conversation? Are live events or groups that rely on public gatherings being included in the conversation.**

(Val Royle responded)

- Yes, the gathering size and events are being considered based on milestones
- YTAB to focus on recovery
- The Business Advisory Council is involved to look at ways to engage folks
- Once we have guidelines to work with, it will be clearer
- What does it look like for tourism? Creative and innovation industry.

**What can be done to improve communication to Tourism Operators from Government and Health Officials? There was no guidance at all!** (Val Royle responded)

- Industry Advisory newsletter – our most direct thing (usually quarterly, but now 2-3 times a week)
  - If you are not on the list, let us know and we will add you.
  - If you have suggestions of how to communicate, let us know.
- Yukon.ca is updated everyday with all the supports for businesses
- We have been in all TIA webinars to keep everyone updated
- YTAB is out there
- CMOH Press Conferences weekly

**Blake Rogers Comments**

- Reach out to TIA if you have suggestions, we are here to help connect and facilitate.
- Please invite people to these forums

**Other jurisdictions are working with industry to develop concepts for safe reopening. Is Yukon's CMOH open to support industry efforts to adapt to new normal?** (Blake Rogers responded)

- There is something in the works.
- YG has been in discussion with the CMOH especially with YTAB
- CMOH has already issued orders and advisories on how to proceed right now. TIA is emphasizing that we need to make sure that what exists that rules are being followed and that communication is clear so everyone knows their role in all of this right now.
- Part of our focus with the accommodation list it is to make sure what is already out there is being adhered to.

**Val Royle's comments**

- CMOH's number one priority is health and safety
- Recognizes importance of economy in that well being, but not at the risk of the spread of the disease
- The office has been very open in working with us and that will be forthcoming

## Sidebar Questions

### **If the actual payroll at year-end exceeds the revised estimate amount, will penalties apply on the difference?** (Kurt Dieckmann responded)

- This year we are waiving penalties, we know people will have a difficult time figuring out where they are. We won't apply if your payroll comes in over your estimate
- Suggest to keep an eye on it
- Revise it up, if you are able to. But, if you are not able to, let us know and we can still defer.

### **Recurrent training, would that be factored in? Training that isn't covered by YTTF. Particularly with aviation industry – weeklong program, thousands of dollars of training.** (Val Royle responded)

- Will follow up and make sure we get the answer.

### **TCMF status update** (Pierre Germain responded)

- Working with YTAB – we are planning to release the new guidelines for the program for May 1. If we can finalize a few days earlier we will try.

### Blake Comments

- TIA has made a list of accommodations, which is on our website. If you are not on the list, please contact [info@tiayukon.com](mailto:info@tiayukon.com) and we will update.
- Give people a place to self-isolated. The communities were asking about it.
- Direct people to go there if you know if people need a place to stay especially if they need to self isolate.
- Motivation to create this list is to contain and prevent spread.

### Val Royle's Comments

- Shared the accommodation list with EMO at the border for anyone coming through.

### Blake's last comments

- If you have applied for funding and you have had success/unsuccessful/run into problems send it to us at [info@tiayukon.com](mailto:info@tiayukon.com). We will keep track of that and send it up to the appropriate channels.

### Kurt Dieckmann's last comments

- As businesses start to open up again, we have been doing a lot of scans of other jurisdictions to help employers. Go to our website for great resources including information from the Canadian Centre for Occupational Safety: <https://www.ccohs.ca>
- Retail Council of Canada: <https://www.retailcouncil.org>
- Happy to help and answer questions

1:30pm – Adjourn

### **Zoom sidebar chat**

June Hampton : Some turned up at the border from Taiwan - wanted to view aurora!

From Julia Heiroth : “Big 6” programs:  
Emergency Wage Subsidy  
10% Temporary Wage  
CEBA Loan and forgivable 10K  
NBRF CanNor  
Yukon Business Relief Fund  
Yukon Paid Sick Leave Rebate

From Trevor Braun: I applied for Business Relief yesterday to YTG and they are on it. Have already had someone reviewing and processing my application

From Carly Carruthers: In case what Sierra has just said applies here is the link to apply directly to CanNor <https://www.cannor.gc.ca/eng/1587153226618/1587153246025>

From Julia Heiroth: Any issues with funding programs, please email us at [info@tiayukon.com](mailto:info@tiayukon.com)

Trevor Braun: Blake - I dealt with CIBC - went easy and positive

From Teena Dickson: Kurt can we update one's payroll estimates as many times as we can during the year due to the month by month uncertainty?

From Kurt Dieckmann: Payroll can be revised as many times as you need to

From Christoph Altherr: will TIA be at the CHM press conference this afternoon? if so could TIA bring up the question about opening Yukon to Canadians from provinces with declining covid cases?

From Trevor Braun: I am waiting feedback for 10 days from CMO to see if they agree with my plan so I can start taking bookings

**Questions on Slido that the call didn't get to, but noted for future discussions.**

***Please note: All of these questions will be put on Slido for the Thursday, April 24<sup>th</sup> meeting.***

1. Minister. Dendys: Dr Hanley talked of strict measures for 12 -18 months, including to cultural spaces. How does T&C plans to support museums and cultural centres?
2. Will there be a tutorial on filling out the wage subsidy application. I find it very complicated. It does not make any sense to me.
3. Will CanNor grant an additional 4 months after the Ec Dev grant ends? So fixed costs covered until end of September? Or are they running simultaneously?
4. Where are these tourists staying that are "visiting" from outside. If they are in RVs they would be very obvious at the border check - no?
5. NPOs have fixed costs too but are not eligible for the Business Relief fund - what will be available for them? (Not all have operational funding)
6. Is there a cut off for applying for CEBA?
7. What type of initiatives are YG, TIAY and others considering for in-Yukon initiatives to push Yukon-only tourism?
8. Who is working on the issue of whether or not, and how, Yukon- only tourism might be possible?
9. If a customer wishes to book a visit for this fall, can/should we be booking them in?
10. Any opportunity to move the money from the Temporary Event Support - from cancelled events, to supporting new events to bolster in Territory tourism?
11. As long as the 2 week self-isolation is in place there is no hope for any travellers coming to Yukon, Yukon border must open for Canadian residents ASAP
12. Canada Summer jobs: Can we confirm we aren't going to have to pay payroll tax/deductions on these jobs? Can age be increased to rehire laid off tourism staff?
13. I have been waiting for Feedback from chief Medical office now for 10 days regarding a proposed operational plan for my business. I believe i can serve locals
14. Obviously the opening of the YG border even to Canadian travelers is up to Dr. Handley. No one can accurately predict how long this will last.
15. Our liability insurance needs renewing soon. We may cancel it until we start guiding again. Possible to keep wilderness tourism license issued already?

16. One of our members is asking whether local folks could deliver training courses for \$ via Skype/Zoom instead of using Emerit? Just as a stimulus idea
17. Is TIAY or other organizations pushing YG to announce plans for opening in-Yukon tourism?
18. What is a company's liability if one of your guides or staff infects a guest?
19. What dates are current travel restrictions in place until? Should we be cancelling tours booked in July/August/September or plan as if we will be operational?
20. CEBA qualifications are too restrictive. Only accepts T4 Summary of Remuneration Paid statement for employees NOT wages paid to contractors so we can't apply!!!
21. Are there any provisions for the delivery of Tourism related goods from BC to the Yukon and transiting to Alaska?
22. What is the Department doing to be proactive with Condor? Is there a strategy?
23. Scamming and SPAM are already on the rise, can we think of a central point to keep all informed on the biggest or most common scams?
24. If a business had not fully used last fiscal TCMF, can the amount due back to YG be deferred?
25. Larry: Can Fed consider a remunerated volunteer initiative for older/senior volunteer as the youth one? Could be beneficial in communities' cultural spaces.
26. If the YCB revision of estimates, is overestimated, will penalties apply at yearend, if the actual earnings amount exceeds the revised estimate?.
27. Any word on the Wage Subsidy
28. Larry when do we find out if we approved for Summer Students? I have applied a while back. I would like to keep students going this summer as they need work
29. If a business did not fully use the TCMF for last year can the claw back be forgiven under these extraordinary circumstances?
30. Have WT License fee for this year to be waived? Would the 75% subsidy be retroactive & cover 75% of the pre-crisis wages even if employees didn't work?
31. What is the holdup with the federal gov't recalling Parliament to pass the CEWS? I understand that the Opposition has had the draft legislation since Sunday

32. What are employers supposed to do until the wage subsidy kicks in? How are we supposed to cover these wages with no revenue coming in?
33. Are there efforts underway to track impact on independent contractors, i.e. the only paid employees are themselves?
34. Regarding CERB: Does someone know if foreign students, that have a study visa, which also allows him or her to work Part Time during school year, qualify?
35. Government assistance needs to be available for all sized business, assistance can be a stepped approach
36. Besides CEBA, there is also the Business Credit Availability Program for those who may not qualify for CEBA
37. Any discussion on yearly run projects, where the summer generates sales? So far we have lost 20% sales.