



Online Tourism Operators Forum – Friday April 17, 2020 (12pm)

12pm – Welcome and Overview:

TIA Yukon Executive Director, Blake Rogers

- Slido # 36936
- 94 participants
- Today's meeting will be about 15 min longer than normal; we've got a lot of content to go through (noon - 1.15pm approx.)
- Note about using ZOOM for weekly meetings: we follow the guidelines that have been laid out by the Privacy Commissioner and implemented security measures. We will continue using ZOOM every Friday at noon for the meetings but assess if we're continuing using this platform. This meeting is recorded for note taking purposes. We ask you to not record the meeting. Please don't share the link on Social Media.
- We have developed an accommodations guide as status chart. If you are a provider not on that list, please get in touch with us over info@tiayukon.com. Please feel free to share; we update this list on the go.

12:08pm – TIA Yukon Status Report

TIA Yukon Chair, Neil Hartling

- We're clearly moving into the long haul. Question: How do you want you and your business to be remembered when we finally come out of this? We need to keep this on top of mind in all our actions.
- On relief money: Please apply for funding immediately if you haven't yet. It's critically important to let TIAY know if you have difficulties. Please fill out survey that we've sent out to give insight on how applying went. We want to get everybody on board and make these programs accessible for as many as possible.
- Holland America: All know they cancelled their land packages in Yukon and Alaska. Though hard news: It's important to recognize this leadership in doing the right thing, putting health of client and staff first. For Yukon it's a signal to move to the long view. Hopes for a June 1st 'back-to-normal' are long gone and we all need to shift.
- There appears to be a buzz in communities that tourism industry encourages visitors at this time. This is a big problem and we need to be on the record that this is not the case. As per emergency meeting March 22nd TIAY Board send letter to Minister and Chief Medical Officer to close border immediately to non-

essential travel. Please transmit this information to your connections. Tourism Industry is well positioned to contain spread.

- As Blake mentioned TIAY staff Coralie and Julia done great job on Accommodation Guide for self-isolation, which you can find on tiayukon.com on our Covid page.
- Want to mention Yukon Brewing giving out hand sanitizer to businesses, shout out to them, great leadership, great sponsor of TIAY, great initiative.
- Good reminder that our industry in times of disaster tourism recourses are often at the heart of the solutions. Our assets are an important link for transportation, shelter and comfort. Covid is good dress rehearsal for next disaster. We will be taking many lessons home from this.
- Again want to shine light on <https://www.americaoutdoors.org/covid-19/>. Tremendous resources on there, checklist: “expenses to cut immediately”: https://www.americaoutdoors.org/assets/1/27/4-1-20_Action_Steps_to_Take_Immediately_in_Response_to_Covid-19.pdf?6494.
- Want to recognize our political leaders; they are working hard on our behalf. Introduction to Hon. Jeanie Dendys

12:18pm – Remarks from the Government of Yukon

Yukon Minister of Tourism & Culture, Hon. Jeanie Dendys

- Thank you – haven’t been on the calls yet, new to Zoom
- Want to acknowledge the traditional territory of the Kwanlin Dün First Nation and Kwan Tatchun Council today and where I am.
- We are indeed in a historic time. Almost couple years ago my nation, the Tahltan Nation went through devastating wildfires. I talked about being in a historic moment knowing it then. That’s where I feel we are. I am thinking: What is the story we want to tell our grand children, what’s the story we want to tell the generations to come. Every decision that we make will be a defining moment.
- I want to be able to tell my grand children that we had all these hard working people and the spirit of Yukon shone through.
- Want to acknowledge what people are feeling today. It’s been a long road we’ve come from to where we are today. I am very aware of the impact on a moment by moment basis for tourism providers.
- Want to thank YTAB for all the work they do and the business advisory council.
- Thankful to plan the Yukon Tourism Development Strategies. Timing could not have been better. Unity of industry helped to become solidified and a visions and values for Yukoners.
- Developed the pillars and action plans that are so vital today. You are the reason why we have such a great industry.
- I have been on weekly federal, provincial territorial meetings with Fed. Minister Joly who was Minister of Tourism – deep understanding of the industry.
- “Path Forward”, how we structure things at this point. We think in terms of milestones – not in dates. We are in response stage.
- We think in 3 stages: Response, re-energize, recover. Assessing the impact. TIAY has been instrumental. As Neil says, we have to take the long view.

- As moving forward to re-energize – questions are when can we move again in Yukon, in Canada and international.
- Tourism is very instrumental in terms of help defining a new normal. We will be big part of solution and define new normal.
- I value the chat and be willing to come back on regular basis. If people like to reach out to me directly, that's available

12:31pm – Government of Canada Update

Yukon MP and Parliamentary Secretary for CanNor, Hon. Larry Bagnell

- Emphasize on Neil: It is illegal for tourists to come to Canada now. CVSA is very strict and even if you own a cottage in Canada you are not allowed to come into Canada.
- It was a really good week for the Yukon and changes to programs. I hope you see these changes reflected in the programs from these calls and the surveys.
- Tuesday \$130million for the north. \$3.6 for air services, another one ca. 5M for CanNor for fixed cost that weren't covered in any other federal program. To apply, starting next week online. Or check thru federal government homepage.
- Personal benefit \$2000/month, many people were not eligible so they now allow you to make \$1000 to be eligible and keep the \$2000.
- Change to seasonal workers in tourism that were not eligible announced as well that people who run out of EI are eligible announced on Wednesday
- Direct Yukon Line CRA numbers
- Service Canada has phone line to apply, as 15% Yukoners have no access to Internet, 1-877-631-2657 Service Canada Yukon
- Lots brought up on this call for business loan: you needed 50% payroll from last year to be eligible. YTAB recommended \$20k, and we moved it down to 20k.
- Commercial rent for owner of a building that small businesses are renting. Can get loan from federal Government
- Found out this morning a number of benefits for people that aren't eligible for our major programs. As Jeanie mentioned: 500M for Arts, Culture and Sports. Plus more money for CanNor. Primary function is for people not eligible for CEBA or Wage Subsidy or the 40000 loan. Think that's good changes, leave it at that.
 - Message in chat bar from Kat Derusha: Larry could you please provide the CRA phone numbers:
 - CRA for individuals: 1-866-426-1527
 - CRA for businesses: 1-866-841-1876
- Note from Neil: want to re-iterate since we have more viewers (start: 83 now 94)
 - Please apply a.s.a.p. for funding programs and let us know a.s.a.p. if you have difficulties.

12:41pm – Yukon Tourism & Culture Update

Deputy Minister Valerie Royle & Director of Tourism Pierre Germain

- Valerie: will touch on the 3 different phases Minister Dendys mentioned. (Respond, re-energize, referral) We are working on economic plans around each of those phases and will have some discussion with the Tourism Advisory Board

- We had call with Minister Joly this week and one thing she asked: where are the gaps in respect to tourism industry with big 3 Canada programs (CERB, Wage subsidy, business account/loan) they are willing to look into those and make changes to meet the needs of Tourism industry. If you have difficulties or feel not eligible, please inform TIAY, so we can get back to federal government. They are very open to adjusting programs.
- 500M fund for Yukon is for non-profit, cultural, heritage and art sector, also media, book publishing and music. It's for folks who couldn't qualify for the Wage Subsidy Program. It also includes advances on future grants and contributions.
- Internally we are looking at gaps between federal and territorial programs.
- We have update from Ec.Dev. on number of applications on various programs- please apply if you haven't yet:
 - Sick Leave Program: 49 applications, 6.2M was allocated
 - Temporary Support For Cancelled Events: 3 applications, 32 inquiries
 - Yukon Business Relief Fund: 10 applications, 318 inquiries
 - Encourage you again to apply early on those programs and if you have issues funnel it through TIA so we can be responsive making modifications to programs.
- Last point: Press conference at 3pm today with Chief Medical Officer and the Premier will be addressing Yukoners. You can watch that at the Gov. of Yukon Facebook page or CBC North.
- We are still working on TCMF, that's to come.
 - Note from Director of Tourism Pierre Germain:
 - Everyone familiar with the Holland America Announcement
 - About Condor: The bridge financing of 358M Euros Condor had received late last year, supposed to be paid back earlier this week. Condor is currently in negotiations with the German Gov. We are hoping to hear an announcement in the coming days to get more structure on what summer will look like.
 - As per Valerie we are working with YTAB on the TCMF with new guidelines coming out May 1st
 - Hoping to get into SLIDO questions, as there is trend into questions about "recovery". We are working with YTAB on the Tourism Recovery Plan and we are eager to get ball rolling once restrictions are removed.

12:49pm – Special Industry Report: Update from the Yukon's Airline

Ben Ryan, Chief Commercial Officer, Air North, Yukon's Airline

- Snapshot of impact, opportunities and risks for Air North:
- Cancellation of Artic Winter Games was huge shock, but is now a drop in the bucket compared to overall situation
- Total traffic to and from Whitehorse in April 2020 is about 3% of what it was 2019
- The loss of Holland America represents over 25% of annual charter business which is about 15% of overall business
- Most AN charter business relates to mining or tourism, so we anticipate there is risks to the whole portfolio

- Ground handling division (7-8% of AN business) has been severely hit, as customers Aeromexico , ANA and KLN have reduced or completely cancelled the service that we are providing
- Airport field division huge drop due to restrictions regarding international travel
- In response to all this AN has made major reductions to air service going from 30 flights a week down to 5 with 3 VAN and 2 flights north. Had discussions with Yukon Gov. and Whitehorse Hospital and EMO, bumped flights up to 5 VAN and 3 north flights to support cargo
- We had to lay off more than half of our work force that hopefully is temporary.
- As Market traffic is down 97% we are only covering operating costs with flights we do fly
- Situation is aggravated since AN is not the only carrier serving the Van-WH market. Only room for 3 flights a week between all carriers.
- At reduced flying levels, no ability to cover overheads as per overview:
 - Approx. 1M per month in non-operating payroll (maintenance, IT, safety, accounting, catering, marketing & sales, etc.)
 - Approx. 1M/month on non-employee overhead (insurances, annual subscriptions as flight requirements, leases, rent, utilities, etc.)
 - Total of 2M/month expenditure that does not relate to operations
 - Operating activities produce nothing to cover overheads
 - Emergency effort aiming to slash overheads closer to 1.2M/month
 - Bottom line:
 - If nothing changes, current operation not sustainable
 - Without Government relief the economics cannot persist for long
 - Wage Subsidy Program is crucial to keep overhead staff employed
 - Attempt of reducing overhead should not be on back of employees
 - Yukon Gov. Business Relief Program is of utmost importance, great program for smaller organisations in the Yukon that are hard hit.
 - Small businesses are a real lifeline to the community and big part of our community spirit and livelihood.
 - If AN could get the market capacity down and continue to shed costs we're hopeful to get through the situation ok.
 - Whitehorse General Hospital, EMO and various Gov. Departments have been very supportive
 - Local shareholders, Air-Pass Holders and Community at large is very supportive, example:
 - We pivoted catering division, trying to keep people employed by offering meals for delivery. Small business, not much money, but means a lot to employees to keep group together for longer.
- On "Path Forward":
 - Major schedule reduction in April/May, but evaluating the situation for June and beyond. We're planning for difficult times to the end of next year.
 - Hoping times become more sustainable starting July/August.
 - Pursuing new charter opportunities for example flying stranded Canadians from Central America

- Focussing on Chieftain Energy, subsidiary business of AN, with potential to perform ok during these times

12:59pm – Q&A

1. Fully respecting that public safety is the priority and understanding relief efforts are being deployed, when is it appropriate to begin discussing recovery? (Neil Hartling responded)

- It terms of discussing recovery, its appropriate at any point.
- In terms of referencing it, we rely on the guidance of the Chief Medical Officer and as an industry we would stick directly to that. Encourage to check Covid page at <https://www.americaoutdoors.org/covid-19/>
- Find marketing webinar at bottom on that page that addresses this topic.

Larry Bagnell's Comments:

- Emphasis is on getting everyone through right now
- On lifting restrictions: different measures federal, provincial, territorial, have to ask particular government

Pierre Germain Comments:

- First mandate we received as Government Department is to focus on recovery efforts when it's appropriate to do with directions from Chief Medical Officer of Health.
- A lot of information currently delivered by entities who are in the market research now and we assess and it into account in our recovery plans and will share the info with industry in coming weeks once we begin to transition into second phase.

2. First Aid licenses of several guides expired. Are there any new directives regarding First Aid courses/recerts? (Neil Hartling responded)

- There's talk of flexibility under Wilderness Tourism Licencing Act, we leave it to them, they are on that questions

Steve Hahn / Lead Instructor Wilderness Medical Associates Canada comments:

- People who are certified with us have opportunity to extend certification until end of restrictions and courses are able to resume.
- Free recert package for free online
- Workers Compensation Health & Safety Board recognizes extensions, from certification organisations that provide viable, demonstrable extension programs
- Go to your certification body to check on possible extension

3. Is there any relief or deferral on Yukon Workers Comp payment? (Deputy Minister Valerie Royle responded)

- WCB sent out papers so you can work with them. They are looking into deferrals etc. Contact them individually to talk about options available.

Yukon Minister of Tourism & Culture, Hon. Jeanie Dendys comments:

- WCB is working closely with business around deferrals and accommodation requests, but you have to reach out and explain what your needs are.
- Kurt is meeting with Rich Thompson from Business Advisory Council
- We can be on another call with that included in the future

4. If your company hires seasonal guides/employees, starting May/June, can the 75% wage subsidy be applied to them, even if they have not worked since last August? (Larry Bagnell responded)

- I believe they are eligible. Please send name and contact of person asking, I will find out for sure and get back to them.
- For Ben Ryan: 75% Wage subsidy also applies to staff who are not working. We could cover all our employees.

5. What are the options for NPO's that RELY on fundraisers such as bingos, raffles and other special events that do not qualify for the Temporary Events Funding? (Valerie Royle responded)

- No answer defined yet, but we are working on it

Ben Ryan comments:

- Need to think about fundraising digital campaigns and virtualize events

Kat Derusha Dawson Chamber of Commerce comments:

- Working on survey for funding needs for non-profits

6. For industry requiring annual and upgrade training for employees will there be support to maintain the standard of training we are required to provide? (Valerie Royle responded)

- Don't think this is part of the fixed cost relief program; let me get back to you on that, I will check with colleges at Ec.Dev.

Blake Rogers comments:

- TIAY administers the Yukon Tourism Training Fund (YTTF), which can subsidise training costs up to 75%, and next intake is May 2020. For more information please contact info@tiayukon.com or check our website.

Comment from Zoom chat/YHMA:

- Yukon Heritage Training Fund is also available, deadline is April 26, 2020

7. Summer inquiries are up, many cancel/re-book, some think business as usual. Can we cancel due to restrictions? And/or not having minimum number? Consequences? (Valerie Royle responded)

- More details on question would be helpful

Neil Hartling comments:

- Please get in touch with TIA or me directly to answer.

8. Blake & Neil as per discussion: any update on the YBRP re loss of rev April & May where outdoor operators are slow anyway but main loss will be June to Sept? (Neil Hartling responded)

- Great information, that's why we need operators like you to give us that info, we'll push it up to the Minister asap. The will is there to try make this fit for everybody.
- Nothing this miniature but working on it

9. I am still swimming in refund requests. Any thoughts from the industry or YG on this? (Help!) (Blake Rogers responded)

- TIA perspective: We have a "best practices" on TIAY website for dealing with cancellation requests. Not a silver bullet but may helping to guide the discussion

Neil Hartling comments:

- Best practices from operators: decide what your policies will be. Retiring guests might be more expecting and more loyal. But overall tone is a personal one, if people can bear with you; you'll be there to deliver dream experience when this is over.
- Means: personal phone calls, letter won't cut it. Long conversations, personal approach important.

10. Keeping Employees on the payroll requires us to pay CPP, EI and Federal Tax. Can this be delayed? (Larry Bagnell responded)

- Federal tax has been delayed til end of August 2020
- Looking at program with wage subsidy that might cover other deductions– stay tuned
- Comment on Kat's program on NGO's: NGO's are eligible for the loan and 75% Wage Subsidy Program
- In terms of deferral, people should call the CRA business number
- March, April, May business GST has been deferred til June 2020.

Last comment from guest speakers today:

Ben Ryan comments:

- We are gearing up to hit the market when able. Marketing team fully employed. Just to give everyone the perspective. When things are rebounding we preparing to create grow fast.

Blake Roger comments:

- If questions haven't been answered send an email to TIAY or me directly to try and get you answers offline.
- Same for accessing funding: let us know of difficulties so we can work on shaping programs. Please let us know
- Please fill out survey that's due midnight tonight - this particular one has to with funding - we really need the information to feed down the line.

1:28pm – Adjourn

Questions on Slido that the call didn't get to, but noted for future discussions.

Please note: All of these questions will be put on Slido for the Thursday, April 24th meeting.

1. Any opportunity to move the money from the Temporary Event Support - from cancelled events, to supporting new events to bolster in Territory tourism?
2. Could Yukon allow Canadian travellers from provinces where infections decline to come to Yukon without isolation? This could help local tourism market.
3. Any word on the Wage Subsidy
4. NPOs have fixed costs too but are not eligible for the Business Relief fund - what will be available for them? (Not all have operational funding)

CEBA qualifications are too restrictive. Only accepts T4 Summary of Remuneration Paid statement for employees NOT wages paid to contractors so we can't apply!!!

Are there any provisions for the delivery of Tourism related goods from BC to the Yukon and transiting to Alaska?

What can be done to improve communication to Tourism Operators form Government and Health Officials? There was no guidance at all!

What is the Dept doing to be proactive with Condor? Is there a strategy?

Our liability insurance needs renewing soon. We may cancel it until we start guiding again. Possible to keep wilderness tourism license issued already?

Larry when do we find out if we approved for Summer Students? I have applied a while back. I would like to keep students going this summer as they need work

Not sure if that has been asked before. Re' accepting gift certificates, will that have influence on to the eligibility for CERB?

Is there a cut of for applying for CEBA?

EC Dev has an excellent relief program, will it expand over the 2 months or do we then apply into the CanNor fund which looks like it will continue until Jul 31

If a business did not fully use the TCMF for last year can the claw back be forgiven under these extraordinary circumstances?

have asked the WT License fee for this year to be waived? I know its only \$100 but it all helps. We don't know if we can open this year, best be ready to open
Would the 75% subsidy be retroactive and cover 75% of the pre-crisis wages even if employees didn't work due to lack of business?

What is the holdup with the federal gov't recalling Parliament to pass the CEWS? I understand that the Opposition has had the draft legislation since Sunday

What are employers supposed to do until the wage subsidy kicks in? How are we supposed to cover these wages with no revenue coming in?

Scamming and SPAM are already on the rise, can we think of a central point to keep all informed on the biggest or most common scams?

One of our members is asking whether local folks could deliver training courses for \$ via Skype/Zoom instead of using Emerit? Just as a stimulus idea

Are there efforts underway to track impact on independent contractors, i.e. the only paid employee is themselves?

Regarding CERB: Does someone know if foreign students, that have a study visa, which also allows them to work Part Time during school year, qualify?

Government assistance needs to be available for all sized business, assistance can be a stepped approach

Besides CEBA, there is also the Business Credit Availability Program for those who may not qualify for CEBA

Any discussion on yearly run projects, where the summer generates sales? So far we have lost 20% sales.

Zoom sidebar chat

12:00:15 From Coralie Ulyett :

Go to Slido: <https://www.sli.do>

Add in event code #36936

Type in your question

Vote on questions

Top questions are chosen to be answered

12:03:29 From Coralie Ulyett : Accommodations guide:
<https://tiayukon.com/about/covid-19-updates/useful-resources/>

12:03:46 From Coralie Ulyett : If you are not on the list,(→ Accommodation Guide)
please email us at info@tiayukon.com

12:10:21 From Coralie Ulyett : Accommodations guide:
<https://tiayukon.com/about/covid-19-updates/useful-resources/>

12:12:06 From Coralie Ulyett : www.americaoutdoors.org/covid19

12:13:08 From Kalin Pallett : I think this is the correct link:
<https://www.americaoutdoors.org/covid-19/>

12:13:12 From erin deacon : Tammy Beese at What's Up Yukon has also done an
amazing job of capturing what eats are open over the last couple of weeks. Check out:
https://whatsupyukon.com/search/location/we-re-open-for-business/#letter_filter=all&ord=last_modified&page=1

12:34:41 From Kat Derusha (DCCC) : Larry could you provide the CRA numbers
you mentioned in the DCCC meeting yesterday, maybe useful for everyone here,
thanks

12:36:41 From Coralie Ulyett To TIA Yukon(privately) : 1-866-426-1527 CRA

12:36:57 From Coralie Ulyett To TIA Yukon(privately) : Busines: 1-866 - 841 -
1876 (Yukon Business)

12:37:12 From Coralie Ulyett : 1-866-426-1527 CRA (Personal)
Business: 1-866 - 841 -1876 (Yukon Business)

12:42:53 From Jesse Cooke : So to be clear Val, a business doesn't have to be the
organizer of the event to apply? Fi we can show that we are adversely affected by the
event cancelation then you figure we can apply for some help?

12:43:12 From erin deacon : As of 15 Apr 2020 - The Paid Sick Leave Rebate
(PSLR) are now available via web based application forms: <https://yukon.ca/en/your-government/find-out-what-government-doing/paid-sick-leave-rebate-employers#apply-for-a-paid-sick-leave-rebate-for-employers> . It has replaced the fillable PDF.

Yukon Business Relief Program (YBRP) - The program provides non-repayable grants
to cover specific fixed costs. Online and hardcopy applications available here:
<https://yukon.ca/en/health-and-wellness/covid-19/yukon-business-relief-program>

Business Support for Cancelled Events (BSCE) - The Temporary Support for Events Funding Program helps Yukon businesses and non-government organizations (NGOs) affected by the cancellation of major events due to COVID-19 recover certain costs. <https://yukon.ca/en/health-and-wellness/covid-19/business-support-cancelled-events-0#program-eligibility>

12:43:33 From Paul Robitaille : Jesse- It just covers expenses not lost revenues.

12:44:12 From Paul Robitaille : But you don't have to be the organizer. You can be a business who had spent money on food that went bad, or contracts that couldn't be cancelled.

12:44:31 From Paul Robitaille : That's my understanding.

12:45:38 From erin deacon : Any questions on the Economic Development programs, please email ecdev@gov.yk.ca and cc TIAY so your questions, concerns can be captured and addressed.

12:57:29 From erin deacon : PIVOT. Yukon College in partnership and with support by CanNor and YG's Department of Economic Development have launched the PIVOT. program in response to COVID-19.

"The PIVOT. program provides an opportunity for seasoned businesses and early start-ups to look for ways to adjust their business practices, supply chains and ways of engaging customers to mitigate the effects of COVID-19 and beyond. PIVOT. is setup to work alongside businesses and their teams. PIVOT. is a free, three-month program, open to all early start-ups and seasoned Yukon businesses."

To learn more check-out <https://www.yukoncollege.yk.ca/innovation-entrepreneurship/PIVOT>

13:00:31 From Coralie Ulyett : America Outdoors webinars: <https://www.americaoutdoors.org/covid-19/>

13:01:35 From sarahstuecker : I understood the question more towards knowing what - in concrete steps - is being planned for from the side of YTAB and YG....?

13:03:26 From Kalin Pallett : I agree with @Sarah. I think it's important to begin developing a plan so that we can activate when the time is right.

13:04:19 From Teena Dickson : FA has given an extension 90 days

13:04:26 From Teena Dickson : St johns

13:05:21 From MARK WALDBILLIG : Is there any relief or deferral on Yukon Worker's Comp payments?

13:06:43 From Stacey Cairns : From Yukon College page: If you're looking to obtain your Standard First Aid/CPR-C or complete the Recertification course, register for the Blended First Aid course.

As a result of the COVID-19 Pandemic the Canadian Red Cross has extended the time period between the online component and in-class component to from 4-weeks to 90-days. Once the online component is complete you will receive a temporary certificate and you will be contacted for Skill Check date options once face-to-face courses resume.

****At this time, YWCHSB/OHS has approved the online portion of this Blended Standard First Aid training as an option to maintain First Aid certification****

13:07:34 From Teena Dickson : WCB it was really easy to change and update fyi

13:07:42 From Joost van der Putten : we're mainly looking at WFR and Wafa level

13:08:48 From Steve Hahn : For anyone currently certified with Wilderness Medical Associates Canada, please contact Steve Hahn at info@tundramed.ca and we will get you linked up with an extension package to maintain your cert. You can also contact us at 867 334 3661,

13:10:11 From Steve Hahn : Joost van der Putten, please contact us and we will discuss options for you.

13:11:31 From Kat Derusha (DCCC) To TIA Yukon(privately) : we are working on a survey for funding needs for Non-Profits, and will be sending out a letter with request for support from associations and organizations next week

13:11:48 From Kat Derusha (DCCC) To TIA Yukon(privately) : survey will be ready by end of day today or monday morning

13:12:34 From Teena Dickson : 10% wage subsidy - Fed period March 19- June 19 2020

13:13:29 From Kat Derusha (DCCC) : It will be for all non-profits

13:13:52 From Lianne Maitland : Yukon Heritage Training Fund is also available - next deadline is April 26

13:16:24 From Teena Dickson : 75% subsidy retroactive to March 15 --- u need to have had a 15% reduction in revenue in March 2020 and 30% drop in the following months - not yet avail and the info may change - you can apply w CRA My business account and get ready once it is finalized

13:23:17 From Coralie Ulyett : 1-866 - 841 -1876 (Yukon Business)

13:24:54 From Coralie Ulyett : info@tiayukon.com send us a question, we will try and get you answers offline.

13:25:50 From Coralie Ulyett : Link to the survey:
<https://www.surveymonkey.com/r/SKP7PYZ>